



# **National Finance Center Customer Notification**

**Date of Notification: January 11, 2011**

**Subject: 2010 Statement of Personal Benefits Quality Assurance Testing  
Response Requested By January 21, 2011**

**Database/Customer(s) Affected: None**

**Dear Customer: All Customers**

The National Finance Center (NFC) will conduct a Quality Assurance Test (QAT) of the 2010 Statement of Personal Benefits. To provide each agency with an opportunity to verify the statements for an appropriate sampling of employees, we are requesting agency contacts provide a list of no more than five Social Security Numbers (SSNs) per agency to be included in the test. The list of SSNs must be submitted to [Customer.Support@usda.gov](mailto:Customer.Support@usda.gov) in a password protected document no later than Friday, January 21, 2011.

The QAT will be conducted from Monday, February 14, 2011, through Friday, February 25, 2011.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at [Customer.Support@usda.gov](mailto:Customer.Support@usda.gov).

DL/M6-11-023/037

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## **"Tip of the Week"**

As a reminder, SPPS Web allows agencies to process certain types of manual payments and adjustments without NFC's intervention to calculate and complete the transactions for processing.